

## Information for GP practice website

### Online booking system for blood tests from 24 July 2023

Synnovis, our phlebotomy provider for south east London are introducing online booking on 24 July 2023. Patients will be required to book their blood tests via the quick and easy online booking service, Swiftqueue.

Swiftqueue allows you to see live appointment availability and make a booking at a convenient time and location. This will improve patient flow, minimise wait times and reduce overcrowding. You will also be able to cancel and reschedule appointments online. There is no change to the number of blood tests that will be taken at each phlebotomy site.

[Click here](#) to book your adult blood test or scan the QR code at the bottom of your blood test form. This [user video](#) shows a step-by-step guide to making a booking. If a family member is unable to book online you can do this on their behalf by adding them to your own account. You can also add children under the age of 16 to your Swiftqueue account and make appointments on their behalf.

A limited walk-in service will be maintained for those who are unable to book online. Synnovis' friendly phlebotomy team are on hand to support you in making an appointment or you can use a kiosk which are available in phlebotomy clinic waiting areas.

### Links for embedding:

Booking link: [www.swiftqueue.co.uk](http://www.swiftqueue.co.uk)

Video user guide: <https://www.youtube.com/watch?v=p7OMNP2fJaA>

Video embed code: `<iframe width="560" height="315" src="https://www.youtube.com/embed/p7OMNP2fJaA" title="YouTube video player" frameborder="0" allow="accelerometer; autoplay; clipboard-write; encrypted-media; gyroscope; picture-in-picture; web-share" allowfullscreen></iframe>`